

TERMS AND CONDITIONS OF TRADE

We are pleased that you have decided to undertake this project with Contrast Interiors. There are a few points that we wish to clarify with you to ensure the works progress smoothly and that the obligations of both parties are understood.

We ask that you review these Conditions carefully and discuss with us anything you are unsure about.

Payment of your deposit indicates to us your acceptance of these Terms and Conditions.

WRITTEN CONTRACT

This written document and the Quotation, the Final Drawing and Kitchen Details constitutes the whole of the contract. Any prior discussions, representations or drawings are excluded.

The contract is in place once:

- 'Kitchen Details' have been viewed and signed by the customer and returned to Contrast Interiors, and
- the deposit invoice has been paid.

DELIVERY/INSTALLATION

A delivery/installation date will be confirmed once the Contract is in place.

PAYMENTS

Please note Payment schedule:

- A deposit of 50% is required on acceptance of the Quotation and before manufacturing commences.
- A second payment of 40% is required on delivery of your cabinetry to site.
- A final payment of 10% is due on completion of the installation.

All payments are strictly as listed above. Failing to do so will result in your account being forwarded to a Debt collection agency and all costs including Contrast Interiors administrators fees being added to the total outstanding. Contrast Interiors reserves the right to charge compounding interest at the rate of 2% per month on the unpaid balance.

VARIATIONS TO CONTRACT

Variations to this contract may only be made in writing, and by the consent of both parties.

DESIGN

Kitchen design drawings supplied by Contrast Interiors are a visual representation of the contract kitchen only. These drawings are a guide for selecting colours and finishing's and the customer acknowledges that colours and finishing's may appear differently in the final product.

Slight measurement variations may occur after site measure and during manufacturing process. Other suppliers and trades-people may use these drawings at their own risk and we can take no responsibility for any work done by others based on these drawings.

QUOTATIONS

Quotations include or exclude GST as stipulated on the Quotation. Quotations are valid for 30 days from date of Quotation or until stock is sold out, whichever occurs first.

OWNERSHIP

The goods remain the property of Contrast Interiors until paid for in full and the customer acknowledges it will hold the goods as balance only until all moneys are paid to Contrast Interiors.

NATURAL PRODUCTS WAIVER

Granite, Stone and Timber products are made from natural materials that will have colour, grain and shade variances that are not recognized as defects. Any samples of the products exhibited to or inspected by the customer is acknowledged to be solely for the purpose of enabling a judgement and guide as to quality of the bulk before buying, and not as to constitute a sale by sample.

SOLID SURFACES

Solid Surfaces, natural or man made, may show some variance of colour, shade, chip size and density of chip between sheets, batches and samples. Contrast Interiors takes no responsibility for these variances.

BENCHTOP JOINS

Benchtop joins on the drawing are graphical only and are not a true representation of where and how the joins will be on the finished top. Benchtops will almost always require joins. The number of joins and position of the joins is determined by the Stone Fabricator. If you require joins in a specific way please contrast Contrast Interiors to discuss.

RISK & INSURANCE

The goods are at your risk once delivered to your site.

APPLIANCES

Contrast Interiors will manufacture the kitchen to accommodate the appliances listed in the 'Kitchen Details'. Please ensure you notify Contrast Interiors immediately if there is a change to the appliance list during the manufacturing phase. Contrast Interiors will take all reasonable measures to accommodate the new appliances. If there are additional costs involved in accommodating the new appliances, the customer agrees to pay these additional costs.

TIMBER PRODUCTS

Timber products absorb, retain and release moisture. Timber products change colour when exposed to light. Seasonal movement of timber is normal and should be expected. Seasonal movement and colour change is not considered a defect and Contrast Interiors accepts no responsibility for Seasonal Movement or colour change.

ACCESS

Second Story or Lift access will affect the size of materials used in panels, cabinets, bench tops. It may be necessary to add additional joins to these items to complete the work.

No mechanical lifting of benchtops and cabinetry is included in the quotation. If mechanical lifting is required an additional cost will be incurred and passed onto the customer (price on application).

FLOOR TO CEILING CABINETRY

Floor to ceiling cabinetry carries the risk of damage to finished ceilings, floors and walls. In requesting and accepting a quotation for floor to ceiling cabinetry the customer agrees to undertake reasonable remedial works to ceilings, floors and/or walls if necessary. Contrast Interiors agrees to take upmost due care when installing floor to ceiling cabinetry and agrees to take appropriate action to eliminate damage where possible or minimise damage to existing finishing's.

BENCHTOP INSTALLATION

Your Benchtops are templated and installed by a Benchtop fabricator contracted by Contrast Interiors. We request that benchtops are fabricated with as little wall gap as possible to minimise Silicone to walls. Occasionally this means walls may suffer slight damage when benchtops are being positioned. The customer agrees to undertake reasonable remedial works to walls if necessary. Contrast Interiors and their Contractors agree to take upmost due care when installing benchtops and agree to take appropriate action to eliminate damage where possible or minimise damage to existing finishing's.

EXCLUSIONS

Unless specified:

- Plumbing and Electrical works are not included in the Quotation.
- Making good any defects in the structure of the walls, ceiling and floor that will be used to support the kitchen are not included in the Quotation.
- Installation of appliances and rangehood ducting are not included in the Quotation.
- Appliances are not included in the Quotation.
- Splashbacks are not included in the Quotation.
- Painting and Tiling is not included in the Quotation.
- Flooring is not included in the Quotation.
- Removal and disposal of existing kitchen
- Disposal of on site waste including Appliance Boxes.

Contrast Interiors have preferred suppliers who we are happy to recommend to carry out the above tasks if required.

Thank you for using Contrast Interiors. We look forward to working with you on this project.

Regards

Brendon & Monica Dunn
DIRECTORS

